

SB
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شركة سيلك رود بيزنس سولوشنز

Silkroad Business Solutions Company

A Member of MAK Group

About Silkroad Business Solutions



Founded in 2019, Silkroad Business Solutions Company (SBSC), a part of the MAK Group, is a leading provider of innovative technology solutions. The company is committed to delivering value-driven services that empower businesses to grow, adapt, and succeed in a rapidly evolving digital landscape.

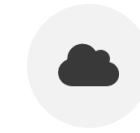
- ✔ Enhancing enterprise operations with modern technology
- ✔ Enabling smooth transitions to digital-first environments
- ✔ Strengthening communication infrastructure for reliable connectivity
- ✔ Delivering scalable and efficient technology services

“MAK Group of Companies operates across Saudi Arabia, UAE, Bahrain, Oman, India, and the UK, delivering end-to-end solutions that enhance performance, strengthen security, and achieve sustainable digital growth.”

Our Core Specializations



ICT Infrastructure Solutions



AI, Digital and Smart Solutions



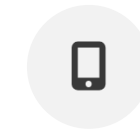
Software and Managed Services



Data Center & Power Solutions



Trading & e-Commerce



Telecom and Connectivity Solutions



Partnering with vendors to deliver measurable outcomes and long-term value



MAK GROUP[®]

Subsidiaries

Silkroad Business Solutions (KSA)

Silkroad Technologies Pvt. Ltd (India)

Silkroad Technologies (Oman)

Silkroad Technologies (UK)

Secure Innovation Technologies (UAE).

Buine Technologies (India)

66 Innovation Technology (Bahrain)

Al Fouzan Enterprises (India)

Buine Travels (India)



Partners



الراجحي للاتصالات
AL RAJHI TELECOM



INAXUS



ENZAPPS
Innovative Thoughts & Creative Ideas



M!!
MILLENNIUM IT
ESP

Our Vision, Mission and Values



Our Vision

To be a trusted global leader in ICT and business transformation, empowering enterprises to achieve sustainable growth through innovation and technology excellence.

Our Mission

To deliver comprehensive, cost-effective, and scalable ICT solutions that enhance business performance, efficiency, and security supporting organizations on their journey to digital success.

Core Values



Integrity and Transparency

We operate with honesty and openness in all our business dealings.



Quality and Excellence

We commit to the highest standards in every project we undertake.



Customer-Centricity

Our clients' needs are at the center of everything we do.



Innovation and Sustainability

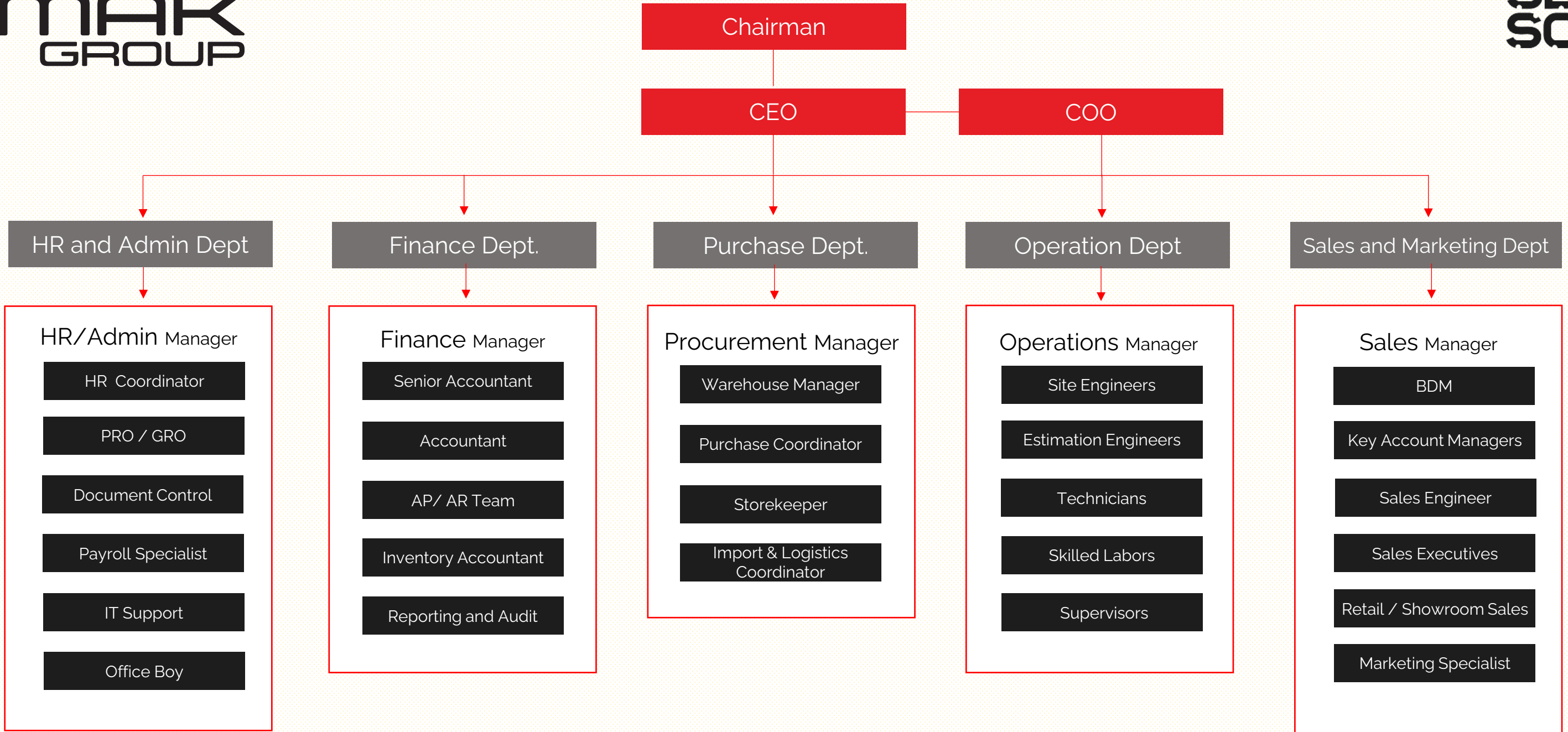
We embrace new technologies while ensuring long-term environmental responsibility.



Teamwork and Respect

We value collaboration and treat everyone with dignity and respect.

Organization Chart



CEO Message



Dr/Engr. Mohammed Abdul Majid
CEO, Silkroad Business Solutions

“Technology shapes strategy,
performance, and growth”

At Silkroad Business Solutions (SBSC), we empower organizations through intelligent, secure digital technologies. Since 2019, we've grown into a multi-national presence, delivering ICT and business transformation solutions across Saudi Arabia, UAE, Bahrain, Oman, India, and UK.

Technology shapes strategy and growth. At SBSC, we design solutions that align technology with business priorities, delivering measurable outcomes and long-term value.

Our strength is our dedicated professionals committed to integrity, innovation, and excellence. We remain committed to driving transformation aligned with global growth initiatives, including Saudi Vision 2030.



Our Approach

Delivering solutions that align with business priorities and deliver measurable outcomes

Growth and Success Timeline



2019

2020

2021

2022

2023

2024

2025

2019: Foundation and Vision

- SBSC founded under MAK Group
- Evolution from Buine Technologies
- Supporting Al Rajhi Telecom with engineering & Consultancy services
- 60% cost optimization for clients

2020: Digital Adaptation

- Adopted cloud, ERP/LMS, and digital tools
- Ensured business continuity during pandemic
- Expanded into digital services
- Launched ekhalas.com platform e-commerce Platform

2020-2021: Regional Expansion

- Formed Secure Innovation Technologies (UAE)
- Launched Buine networking products (UAE)
- Expanded ICT supply chain capabilities
- Formed 66 Innovation Technology in Bahrain for KSA operations

2021-2022: Diversification

- Introduced Buine Travels
- Added Al Fouzan Enterprises
- Expanded into travel, education, and HR services
- Diversified service portfolio

2022-2024: Global Integration

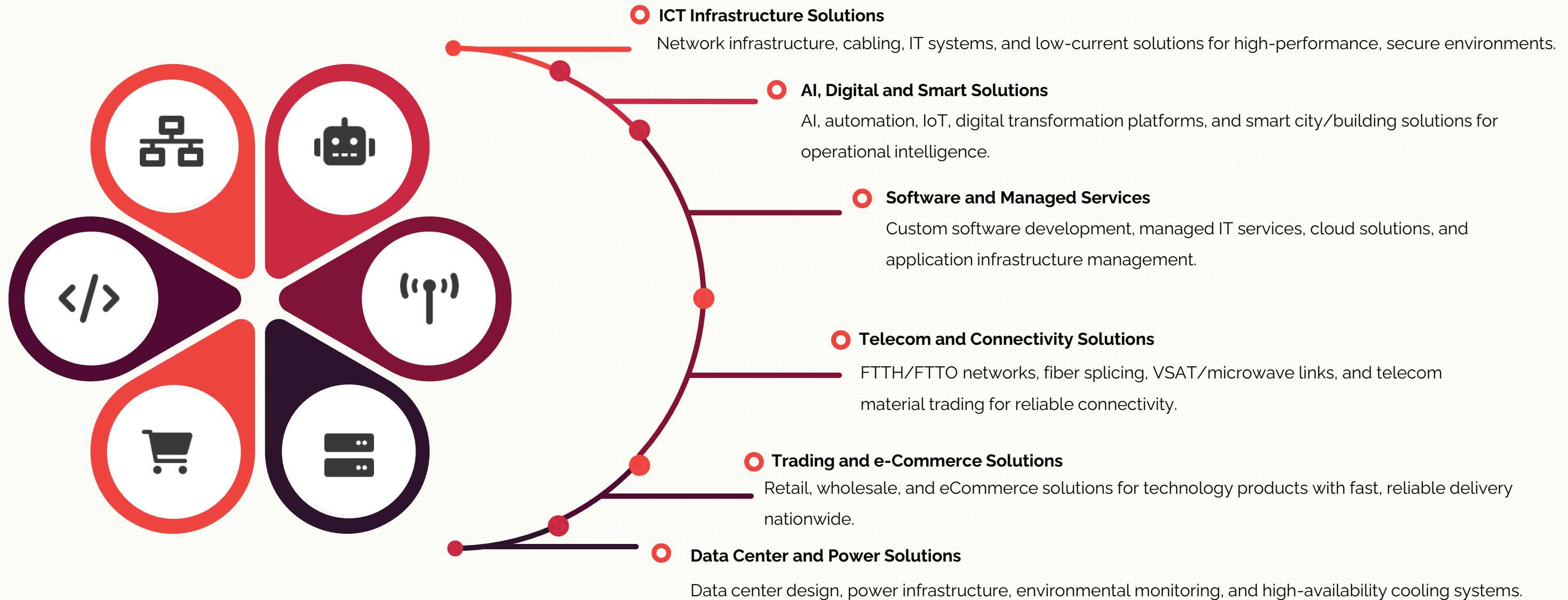
- Established Silkroad Technologies in Oman and UK.
- strengthened global support network
- Executed major OSP/ISP projects for STC, Mobily, Zain
- Enhanced international capabilities

2025-2026: SBSC KSA Establishment

- Established as foreign investment company
- Aligned with Saudi Vision 2030
- JV Partnerships with Al Rajhi Telecom, Inaxus, Enzapps, and Millenium IT
- Expanded footprint in KSA market

Our Six Core Expertise Areas

SBSC operates across six specialized divisions, delivering comprehensive technology solutions throughout Saudi Arabia and beyond





Fire & Safety

- ✓ Fire Alarm System panels
- ✓ Voice Evacuation System
- ✓ Intruder Alarm System
- ✓ Lightning Protection



Security & Surveillance

- ✓ CCTV / Video Surveillance Systems
- ✓ Access Control System
- ✓ Physical Security Solutions
- ✓ Central Monitoring & Command Centers



Communication & Networking

- ✓ Structured Cabling (Copper & Fiber)
- ✓ Intercom Systems (Audio & Video)
- ✓ IP Telephone Systems (VoIP / IP PBX)
- ✓ Master Clock & Time Synchronization Systems
- ✓ Network Switching, Routing & Security
- ✓ IPTV / SMATV Systems



Audio-Visual & Public Address Solutions

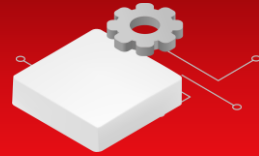
- ✓ Public Address (PA) Systems
- ✓ Audio-Visual (AV) Systems
- ✓ Digital Signage Solutions
- ✓ LED Video Walls & Interactive Displays
- ✓ Integrated AV Control Systems

AI, Digital and Smart Solutions



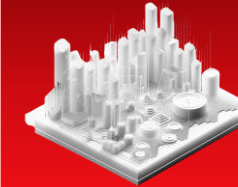
Artificial Intelligence and Automation

- ✓ AI-powered analytics for real-time decision making
- ✓ Machine learning models for demand prediction
- ✓ Intelligent process automation (IPA)
- ✓ Computer vision and NLP-based assistants
- ✓ Automated workflow engines



Digital Transformation Platforms

- ✓ Cloud-native applications
- ✓ Enterprise mobility solutions
- ✓ IoT integration platforms
- ✓ Unified dashboards and API-based interoperability



Smart City and Smart Building Solutions

- ✓ Smart surveillance and video analytics
- ✓ Smart lighting and energy optimization
- ✓ Environmental monitoring systems
- ✓ Access control and building automation
- ✓ Traffic/parking management



Data Intelligence and Cybersecurity

Holistic data lifecycle management, AI-powered threat detection, and end-to-end digital protection frameworks

Software and Managed Services



Custom Software Development

- ✓ Enterprise-grade software and web applications
- ✓ ERP/CRM systems and API integrations
- ✓ Automation platforms for business workflows



Managed IT Services

- ✓ 24/7 monitoring and helpdesk support
- ✓ Asset management and preventive maintenance
- ✓ SLA-driven service delivery



Cloud and Subscription Services

- ✓ Cloud hosting and SaaS solutions
- ✓ Virtualized environments and backup
- ✓ Disaster recovery and migration



Application and Infrastructure Management

- ✓ End-to-end management of applications
- ✓ Upgrades, patching and optimization
- ✓ Security hardening and monitoring

Telecom and Connectivity Solutions

Advanced telecom infrastructure solutions for high-performance communication across enterprises and smart facilities.



FTTH / FTTO Solutions

- ✓ End-to-end Fiber-to-the-Home/Office networks
- ✓ Industry-standard ODN architecture deployment
- ✓ OLT/ONT setup, passive fiber rollout
- ✓ High-availability networks for speed and reliability



Fiber Splicing and Testing

- ✓ Expert fusion splicing and OTDR testing
- ✓ End-to-end link certification for networks
- ✓ Fault identification and performance validation
- ✓ Standards-compliant results for enterprises



VSAT and Microwave Links

- ✓ Reliable satellite connectivity for remote sites
- ✓ Point-to-point microwave connectivity
- ✓ Network design and antenna installation
- ✓ High-availability backhaul for critical applications



Telecom Material Trading

- ✓ Certified telecom and networking materials
- ✓ Fiber cables, passive components, equipment
- ✓ Strong partnerships with manufacturers
- ✓ Fast delivery for large-scale deployments

Trading and e-Commerce

Comprehensive ICT product sourcing, retail showrooms, and online procurement platforms for technology distribution across multiple markets.



General Trading

- ✔ Import, export, and supply of ICT equipment and telecom components
- ✔ Networking devices, computers, and enterprise-grade hardware
- ✔ Competitive pricing with assured quality and reliable availability



Retail Showrooms


- ✔ Customer-focused retail outlets with trained sales staff
- ✔ Wide range of networking components, low-current systems, and IT products
- ✔ Product guidance, configuration assistance, and after-sales service



e-Commerce Platform

- ✔ Online sales and bulk procurement with seamless ordering
- ✔ Real-time price comparison and fast nationwide delivery
- ✔ Multi-vendor catalogs with transparent pricing and secure checkout

 Fast, cost-effective delivery

 High-quality, standards-compliant products

 Strong partnerships with manufacturers

Data Center and Power Solutions



Complete end-to-end solutions for data center infrastructure with a focus on reliability, efficiency, and sustainability.



Data Center Design and Build

- ✓ Strategic planning and architecture design
- ✓ Complete facility construction and installation
- ✓ Space optimization and layout planning



Power and Backup Infrastructure

- ✓ Redundant power supply systems
- ✓ Uninterruptible Power Supply (UPS)
- ✓ Backup generators and automatic transfer switches



Environmental Monitoring and Safety

- ✓ Real-time temperature and humidity monitoring
- ✓ Climate control and airflow management
- ✓ Fire detection and suppression systems



High-Availability and Energy Efficiency

- ✓ Design for 99.99% uptime reliability
- ✓ Energy-efficient cooling and power systems
- ✓ Power Usage Effectiveness (PUE) optimization

Comprehensive Maintenance and Field Services



Silkroad Business Solutions offers comprehensive Operations and Maintenance (O&M) services across a wide range of systems and infrastructure, ensuring reliability, uptime, and optimal performance.



Expert Field Teams

Our skilled engineers and certified technicians have experience managing complex systems across various industries.



Advanced Monitoring

We use best tools for real-time monitoring and quick responses to keep your systems running smoothly.



Predictive Analytics

We use smart analysis to find and fix problems before they affect your operations and business continuity.



Tailored Programs

Our O&M programs are customized to fit your needs, helping with efficiency and keeping your assets valuable.

 Fast Response & Support

 High-quality, Cost-Effective Solutions

 Trusted & Experienced Team

Our Commitment to HSE and Quality



Health, Safety and Environment Policy

We prioritize zero-incident safety practices and environmental sustainability through comprehensive approaches:



Hazard Mitigation

Proactive identification and elimination of workplace hazards before incidents occur.



Regulatory Compliance

Strict adherence to local and international safety regulations and standards.



Continuous Training

Regular safety training and certification for all field personnel.

Quality Policy

Our approach to quality is proactive and customer-focused, emphasizing excellence in every aspect of our operations:



Continuous Improvement

Ongoing refinement of processes and methodologies based on feedback and metrics.



Supplier Management

Rigorous selection and monitoring of suppliers to ensure component quality.



Performance Tracking

Systematic monitoring of KPIs to ensure consistent service delivery.

Why Choose SBSC ?



Technical Expertise

Our team of dedicated professionals combines deep technical knowledge with industry certifications to deliver innovative solutions tailored to your business needs.



Strong Vendor Partnerships

We leverage strategic partnerships with leading technology vendors to provide cutting-edge solutions and competitive pricing for our clients.



Global Presence

Operating across Saudi Arabia, UAE, Bahrain, Oman, India, and the UK, we bring international expertise with local market knowledge and execution.



Sustainable Digital Growth

Our solutions are designed to enhance performance, strengthen security, and achieve long-term digital transformation aligned with global initiatives like Saudi Vision 2030.

"Empowering organizations through intelligent, secure, and scalable digital technologies"

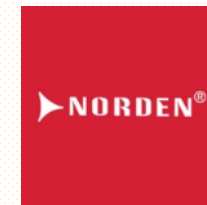
Key Clients



Plus, more than 1000+ additional public and private sector clients across the Kingdom and beyond, spanning industries from finance to healthcare, education to manufacturing.

Key Partners

SB
SC



Contact Us



We'd love to hear from you! Whether you have questions about our services, need support, or want to discuss a potential project, our team is here to help.



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